

02/08/93

To: Whom it may concern...

From: Richard A. [REDACTED] Chief Engineer  
Flowers Baking Co. Fresno Ca.

Most of the time the new products that do come out in the industry claim to do this & to do that...

Well here at Flowers we have had our share of the this & that, most of the time its neither this or that.

But with "IXL" we didn't have to wait to see. it showed us that on a hot Fresno, Calif. summer day of approximately 110 degrees in the shade, we had a problem with a 60 hp. screw air compressor that was tripping out on high internal air temp... and that can't happen in our situation while we are running. We demand too much air to have one of our three air compressors to go down.

So we were trying everything we could to get the temp down to within its limits... From hosing down the cooling coils ... To turning down the air pressure on that machine to try & take some of the load off of it. But all our efforts failed.

Within ten minutes after adding IXL the internal air temp. dropped 20 degrees. and our problems were over.

We haven't had a problem since and have added IXL to the other two machines.

Another problem that we had involved a gearbox that drives our dough augers which is under tremendous pressure due to the weight of the dough thrusting back against the thrust bearings. This gearbox would last if we were lucky 3 months before we had to tear it apart and replace the thrust bearings.

So we tried IXL in this tough application to see what would happen & how much longer the gearbox would last...

Well it so happens that its been 9 months since we used IXL in it. And all we have had to do was our regular maintenance oil level check and to check for any excessive play in the shaft which would tell us if the thrust bearings were worn also we had an oil sample taken and analyzed and found no excessive wear.

Just recently we had a tail shaft bearing on a long conveyor that was full of hamburger buns making a lot of noise & it had already lost its seal & the ball bearing cage that holds the ball bearings in there proper place.

All the ball bearings were at one side of the bearing housing & it didn't look to good...And something had to be done to keep it going until the shift ended.

We got out the IXL put a few drops on the end of a screw driver and put the drops on the screeching bearing & the noise went away and the temp. of the housing went down & then we were able to get some grease into it.

Thanks for keeping us going when everything else fails.

sincerely :

Richard A. [REDACTED]

*Richard* [REDACTED]