



REGENCY REFRIGERATION (1981) LTD.

July 10, 2002

Ambassador Manufacturing
3630 South Curtis Flats Road Street
David, Arizona
85630

Dear Sirs;

Regarding your IXL oil additive, I would like to tell you about my experience with your product. I purchased a quart of the additive at the Portland Swap Meet a few years ago and had several opportunities to use it but the one instance that impressed our company the most was it's ability to restore operation to some evaporator fan motors in a low temperature Walk In freezer at a large meat market that we service. We were having problems with frequent fan motor seizures in the freezer and it seemed that motor replacement was our only option until one day all of the local suppliers that carried the required motors were out of stock and the delivery was estimated to be about 3 days. That is when we decided to salvage the failed motors. I had one of our technicians free up the motor enough so that it could be taken apart. We then cleaned the shafts with a Scotch Brite pad and put a couple of drops in the brass bearing and reassembled the motors. Next we clamped the motors in a vice and hooked up a drill to the shaft and spun the motors with power applied to the motor. During this time you could hear that the drill stop laboring. By loosing the drill chuck we could pull the drill off of the motor and allow it to run on it's own. We let the motors run on the bench for a couple of hours and put them back into service. Since the first 3 motors were treated with your product, we have done the same to several others and had the same success. My customer was very happy because we managed to take motors that were failing in six month intervals and extended the life of them to an excess of 3 years.

If you have any questions, please do not hesitate to contact me.

Regards,

REGENCY REFRIGERATION (1981) LTD.



James M. [redacted]